

Kew, 3101

July 10, 2015

Dear Adam, Danny & All the Charleston's Team,

Just a quick note to thank you all very much for a very successful Auction day at our property in Kew last weekend. We had quite a few items to sell and we were thrilled with the end result.

From the very first contact with Charleston's, we were impressed with the level of professionalism and enthusiasm shown by the whole team. Adam with his diligence in recording all the items we had to sell and again on the day before the auction in setting up all the items, both ours and other quality items brought in for the auction, and the careful consideration given to the placement and display of all the items to set them off to their best advantage. While I was slightly anxious about the whole process on the morning of the auction, my concerns were soon dispelled once I saw the team in action. From the marquee set up in the backyard, the registration process right down to the sausage sizzle and free tea & coffee. Danny did an exceptional job auctioning all the items and getting the best price possible. We were delighted with the outcome.

I have worked in business for over 30 and from my experience it is rare to see such professional & enthusiastic team. By the end of the auction day all our items, plus those brought in, had been sold and all but a few had been taken on the day by the purchasers. Those items not taken on the day were picked up the next morning, again all managed by the Charleston's team. Our house was left clean and tidy – and empty of all our items for sale!

Thanks again to all the team. We have told all our friends what a great experience it was and we are more than happy to speak with anyone thinking of using your services.

Please pass on our appreciation to all your team.

Kind regards,

Brenda E.

February 15th, 2016

Dear Adam & Team,

It is with absolute pleasure that I write this testimonial for you to pop onto....where ever you like!

"We were impressed with Adam and his team right from the very first phone call. Nothing was ever too much trouble. We asked a lot of questions, which were answered without hesitation. And handled extremely well. We always felt included and consulted. And we felt very, very comfortable with the process at all times. All of the staff were a pleasure to work with. No wonder they are considered the best in the business. We had a great outcome and this was due to the whole team being professional, proficient and friendly. I have already started to recommend Charleston's to my friends. It's a brilliant, fun and enjoyable way to downsize your belongings!"

Thanks so much.

Narella Flood  
20 Bradford Avenue  
Kew  
VICTORIA 3101

# Macushla & Robert Jackson

40 Gregory Street  
TOOWONG QLD 4066

24 July 2017

To whom it may concern

We are clients of Charleston's, having attended a number of their Fine Art Auctions and Home Contents Auctions. We like their style and professionalism in conducting auctions.

As we are transitioning to a new home with entirely different decor, our decision was to engage Charleston's to conduct a Home Contents Auction to help us conveniently sell our remaining contents in one single effort. The sales process worked well with items sold and transported away the sameday – the auction was a resounding success in every respect with minimal inconvenience compared with attempting to sell multiple items over the internet.

We strongly recommend anyone in a similar situation to use Charleston's to conduct a Home Contents Auction. Visit one of their auctions to see for yourself – we are sure you will leave very impressed!

Charleston's took care of and paid for everything. Our only task was to decide and list what we wanted to sell and provide photos for the extensive print and online advertising campaign.

The Charleston's team has a certain 'energy'; they know what they're doing and each individual goes about their role professionally and with ease. On the day prior to the auction they arrived with a truck of fine art, Persian rugs, sculptures and bronzes' to complement our contents. They quickly got to work hanging the art and ornaments displaying items with consummate expertise.

Adam Kant (as our key contact and auctioneer) was a pleasure to deal with – everything that was promised was delivered 100%. The whole team was punctual and went efficiently about their business.

Auction day was exciting. With over 400 people through the pre-auction viewing and about 200 registered bidders, our house and yard was full of people. Adam conducted the auction with flair, clearing our items for a sum that was fair and reasonable – Adam did a great job in realistically managing our expectations.

At the end of the day and well into the night, Charleston's completed the pack down, delivered items to purchasers and left our home spotlessly clean. We were both very impressed by the experience and wouldn't hesitate to do it all again. In fact it's the only way to go if you are upsizing, downsizing, needing a new look or simply have some unwanted contents to clear from your home before your next move.

Our view of Adam and the team at Charleston's was certainly only enhanced by our positive experience.

Best regards,

  
Macushla and Robert Jackson